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## Suggestions

We would welcome any ideas you may have to improve our service.

The Claud Switzer Memorial Trust is a not-for-profit organisation.

Our innovative community based day care services commenced in 1999 as a result of the increasing demand for short-term care options and choices for older people.

We are grateful to the local community for their continued support and to the JR McKenzie Trust for their generous grant which made it possible to pilot our initial concept.

Thank you

## Complaints

All people have the right to make a complaint.

Our complaints process is enclosed in our brochure. For more information please contact the Manager.

## Compliments

We welcome compliments and would love to hear from you if you have enjoyed your day.

## Switzer Residential Care



## GOLDEN AGE CLUB

**Social days out for older people**

**For further information please contact:**

### **The Manager**

Phone: (09) 408 1480

Email: [reception@switzer.org.nz](mailto:reception@switzer.org.nz)

Website: [www.switzer.co.nz](http://www.switzer.co.nz)

## VISION

Our vision is to provide leadership in the care of older people, and a range of services for their changing and diverse needs. These services will continuously evolve to exceed expectations.

## MISSION

The relief, care, welfare and benefit of aged needy persons within the geographic area previously known as the Mangonui County and Kaitia Borough.

## PHILOSOPHY

We believe that the dignity, privacy and individual rights of all people must be maintained at all times and that their needs should be provided for with patience, understanding, empathy and respect, with a consistently high standard.

We recognize the special relationship between Iwi and the Crown and appreciate that the principles of the Treaty of Waitangi; partnership, participation and protection must underpin any Maori health strategies that we develop.

## ACCESS TO THE GOLDEN AGE CLUB

- Please contact the Needs Assessment Service  
09 408 0010
- Club membership is free of charge for those older people who will benefit
- The Golden Age Club also provides “Time Out” for caregivers to have a short break
- This service operates in:  
Ahipara  
Kaitia  
Coopers Beach

## WE OFFER:

- Good company
- Fun
- Refreshments
- Light lunch
- Transport, if required

## ACTIVITIES

- Art & Craft
- Discussion
- Debate
- Sing-a-longs
- Exercise programme
- Group activities
- Outings
- Visiting speakers



George & one of our resident cats — Miss Fancy Pants

## Contact Us

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Email: [reception@switzer.org.nz](mailto:reception@switzer.org.nz)  
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