#### Suggestions

We would welcome any ideas you may have to improve our service.

#### Complaints

All people have the right to make a complaint.

Our complaints process is enclosed in our brochure. For more information please contact the Coordinator.

#### Compliments

We welcome compliments and would love to hear from you if you have enjoyed your day.





## GOLDEN AGE CLUB

Social days out for older people

# For further information please contact:

The Community Programme CoordinatorPhone:(09) 408 8829Email:lifestyle@switzer.org.nzWebsite:www.switzer.co.nz

The Claud Switzer Memorial Trust is a not-for-profit organisation.

Our innovative community based day care services commenced in 1999 as a result of the increasing demand for short-term care options and choices for older people.

We are grateful to the local community for their continued support and to the JR McKenzie Trust for their generous grant which made it possible to pilot our initial concept.

Thank you

## VISION

Our vision is to provide leadership in the care of older people, and a range of services for their changing and diverse needs. These services will continuously evolve to exceed expectations.

#### MISSION

The relief, care, welfare and benefit of aged needy persons within the geographic area previously known as the Mangonui County and Kaitaia Borough.

## PHILOSOPHY

We believe that the dignity, privacy and individual rights of all people must be maintained at all times and that their needs should be provided for with patience, understanding, empathy and respect, with a consistently high standard.

We recognize the special relationship between Iwi and the Crown and appreciate that the principles of the Treaty of Waitangi; partnership, participation and protection must underpin any Māori health strategies that we develop.

#### ACCESS TO THE GOLDEN AGE CLUB

- Please contact your GP Practice to refer you to NASC to gain admission to the club. Alternatively, to privately fund contact our Community Programme Coordinator on (09) 408 8829.
- Club membership is free of charge for those who have a NASC assessment or you can privately fund at \$50 per day
- Eligibility for transport will be discussed on a case by case basis, alternatively you can drop your elder off directly. Transport costs for private payers are \$5 per day from Kaitaia, \$10 from Ahipara or Mangonui.
- This service operates at Switzer Residential Care Home every **Tuesday** and Wednesday from 10am-3:30pm.



## WE OFFER:

- Eden Alternative Culture
- Refreshments (including light lunch)
- Good company
- Fun
- A well deserved break for care givers

## ACTIVITES

- Art & Craft
- Discussions
- Music Entertainers/Sing-a-longs
- Exercise
- Group activities
- Outings
- Visiting speakers
- Games

#### **Contact Us**

Telephone:(09) 408 1480Email:lifestyle@switzer.org.nzWebsite:www.switzer.co.nz